

News Release Date: 02/03/2023

Contact: Larry Jackson

Director, Customer Service & Communications

830-460-4566

larry.jackson@clwsc.com

SJWTX dba Canyon Lake Water Service Company announces name change to

The Texas Water Company

NEW BRAUNFELS, TEXAS – February 03, 2023 – SJWTX (dba Canyon Lake Water Company) is excited to announce its new name – *The Texas Water Company*. After 18 years of providing world-class service and high-quality drinking water, they believe this new company name reflects its deep Texas roots and expanding service area.

The original Canyon Lake Water Supply Corporation (CLWSC) was formed in 1994 as a member-owned non-profit water utility, consolidating 46 separate groundwater systems around Canyon Lake. Its founders soon recognized that supplies from the Trinity Aquifer were inadequate for growing community needs and suggested that a Canyon Lake surface water treatment was needed.

In 2005, the SJW Group acquired Canyon Lake Water Supply Corporation and named it SJWTX, Inc. SJW Group is one of the largest investor-owned water and wastewater utilities in the United States, providing water service to over 1.5 million people. SJW Group's locally led and operated water utilities — San Jose Water Company in California, Connecticut Water Company in Connecticut, Maine Water Company in Maine, and SJWTX Inc. (dba Canyon Lake Water Service Company) in Texas — offer financial strength, operational expertise, and technological innovation. Each utility focuses on outstanding customer service, environmental responsibility, and employee opportunity.

Since 2005, SJWTX has invested over \$150 million in capital improvement projects in its Texas service area by replacing aging infrastructure, increasing and improving storage and delivery systems, adding or enhancing systems to improve customer experience, and much more. The utility also continued to acquire regional water systems and water supply operations to help build resilient and efficient operations.



In 2018, SJWTX added more than 800 Travis and Hays County customers by acquiring Deer Creek Water System in Dripping Springs. This system became the utility's first to utilize smart-metering technology with near-real-time metering, offering customer's instant usage information (and timely notifications of potentially costly leaks). Over time, this state-of-the-art technology will be introduced throughout its service area.

In 2021, SJWTX expanded its water services into Kendall, Bandera, and Medina counties. The merger of Kendall West Utilities and Bandera East Utilities added almost 1,500 connections.

Since 2005, SJWTX water and wastewater service connections have grown from 6,500 to over 26,000, serving approximately 78,000 people.

Tom Hodge, President of SJWTX, stated, "Our new name, The Texas Water Company, aligns with our vision to serve customers and communities, employees, shareholders, and the environment at world-class levels across the seven counties where we operate. Our trusted, passionate, and socially responsible professionals deliver life-sustaining, high-quality water, and this new name sets the stage for our future growth."

Except for large signage on water storage tanks and towers, over the next month, customers can expect the name and logo of Texas Water Company to replace existing SJWTX, CLWSC, and Canyon Lake Water Service Company branding. This change includes bills, online customer portals, Customer Care phone lines and forms, social media, work vehicles, ID Badges, emails and brochures, and employee uniforms.

About SJWTX dba The Texas Water Company

SJWTX, a subsidiary of SJW Group, is a public water utility situated in the Texas Hill Country between Austin and San Antonio, providing service to approximately 78,000 people through approximately 26,000 water and wastewater service connections. With three of the five fastest-growing counties in the United States, SJWTX serves customers in Comal, Blanco, Kendall, Bandera, Medina, Hays, and Travis counties.

About SJW Group

SJW Group is among the largest investor-owned pure-play water and wastewater utilities in the United States, providing life-sustaining and high-quality water service to about 1.5 million people. SJW Group's locally led and operated water utilities - San Jose Water Company in California, The Connecticut Water Company in Connecticut,



The Maine Water Company in Maine, and SJWTX, Inc. (dba The Texas Water Company) in Texas - possess the financial strength, operational expertise, and technological innovation to safeguard the environment, deliver outstanding service to customers, and provide opportunities to employees. SJW Group remains focused on investing in its operations, remaining actively engaged in its local communities, and delivering continued sustainable value to its shareholders. For more information about SJW Group, please visit www.sjwgroup.com.

###

Media Contact

Larry Jackson

Director of Customer Service and Communications
Larry.Jackson@clwsc.com (before March 1, 2023)
Larry.jackson@txwaterco.com (effective March 1, 2023)
830-312-4566