

## **IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

### **Monitoring Requirements Not Met for SJWTX TRIPLE PEAK PLANT PWS 0460172**

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During SEPT 2025, we did not monitor or test for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

#### **What should I do?**

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

#### **What is being done?**

In order to return to compliance our system had to collect a complete set of 30 distribution samples, have them analyzed and send the results to TCEQ and these were done and we returned to compliance as of 11/06/2025.

For more information, please contact:

Water System Official: Jennifer Sanchez, Water Quality Supervisor

Area code + phone number: (830) 312-4600 Date Distributed: 02/20/2026 - 02/21/2026

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by **SJWTX TRIPLE PEAK PLANT**

State Water System ID# 0460172