



Subject: Important Information About Your Drinking Water

Dear Customer,

At Texas Water Company, we are committed to keeping you informed about your drinking water and any updates that may affect your service. Transparency is important to us, and we want to ensure you understand what occurred, what it means, and the actions we are taking in response.

Enclosed is a required public notice regarding drinking water quality at the Triple Peak water system. The notice was issued because testing results indicated that the system exceeded the regulatory standard for Total Trihalomethanes (TTHMs) during the second quarter of 2026. The compliance value was calculated at 0.083 mg/L, which is slightly above the federal and state standard of 0.080 mg/L.

What Are TTHMs?

Total Trihalomethanes, or TTHMs, are a group of compounds that can form when disinfectants such as chlorine react with naturally occurring organic materials present in source water. Chlorine is an important part of the water treatment process because it helps protect public health by eliminating harmful bacteria and other microorganisms.

TTHMs are not added to the water. Rather, they are byproducts that can develop during the normal disinfection process, particularly during warmer weather, periods of longer water age within the distribution system, or when additional organic material is present in the source water.

What Does This Mean for You?

This is not an emergency, and you do not need to use an alternative water supply. The Texas Commission on Environmental Quality (TCEQ) requires public notification whenever drinking water standards are exceeded, and we are providing this information to keep you informed. The enclosed notice contains the exact regulatory language required by TCEQ.



Long-term exposure to TTHMs at levels above the regulatory standard over many years may increase certain health risks. However, a single monitoring result or short-term exceedance does not represent an immediate health emergency. As always, customers with specific health concerns should consult their healthcare provider.

What Is Texas Water Company Doing?

We are actively evaluating operational and treatment practices throughout the system to reduce TTHM formation and maintain compliance with regulatory standards. These efforts include reviewing treatment processes, monitoring water quality throughout the distribution system, and implementing operational adjustments where appropriate.

We remain committed to providing safe, reliable drinking water and maintaining compliance with all state and federal drinking water regulations.

If you have questions regarding this matter, please contact Texas Water Company at 830- 312-4600.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Thank you for your understanding and continued trust.

Texas Water Company

Mandatory Language for a Maximum Contaminant Level Violation
MCL, LRAA / TTHM

The Texas Commission on Environmental Quality (TCEQ) has notified the SJWTX TRIPLE PEAK PLANT TX0460172 that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for total trihalomethanes. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for total trihalomethanes to be 0.080 milligrams per liter (mg/L) based on locational running annual average (LRAA), and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for total trihalomethanes indicates a compliance value in quarter two 2026 of 0.083 mg/L for DBP2-04.

Trihalomethanes are a group of volatile organic compounds that are formed when chlorine, added to the water during the treatment process for disinfection, reacts with naturally-occurring organic matter in the water.

Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidney, or central nervous systems, and may have an increased risk of getting cancer.

You do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

We are taking the following actions to address this issue:

TWC is committed to reducing over TTHM concentrations through optimizing plant operations, installing mitigation technologies where feasible, and increasing water quality monitoring.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact Kirstin Eller at 830-312-4600

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