

## Water Rules Variance – Information for the Customer

Those who install new landscapes while year-round rules are in place may apply for a variance to the two-day-per-week watering rules. A variance may allow daily watering for up to two weeks and subject to the watering hours of 7:00 – 10:00 a.m. OR 7:00 – 10:00 p.m.

Because variances are not granted during declared drought stages, The Texas Water Company encourages customers to pursue landscape projects before and after the summer months of June-August when drought conditions are less-likely to occur.

Properties with in-ground irrigation systems must have the following in accordance with the TCEQ and the The Texas Water Company Cross-Connection Control and Backflow Prevention Program:

1. Backflow device present
2. Current backflow inspection on file (every year)

In addition, a variance will only be issued if the following conditions are met:

3. No more than 2,500 square feet of the irrigated landscaped area is turf, and all turf used will be native or drought tolerant such as:
4. Only drought tolerant or native plants are installed
5. Any automatic irrigation systems have rain sensors or drip irrigation with an automatic timer is installed in all beds
6. No water may run off landscape to impervious surfaces (where water can't be absorbed into the ground).

Be aware that depending on your current water usage, your water bill may increase significantly. You are responsible for all the water you use under this variance.

If the property requesting the variance is found to be noncompliant with any of the above requirements, the variance will be revoked immediately.

## Year-Round Watering Rules - Variance Application

Please complete and return the following application to [conservation@texaswaterco.com](mailto:conservation@texaswaterco.com).

Account Number (exactly as it appears on your bill):

Account Holder First Name:

Last Name:

Company Name (*if applicable*):

Phone Number (*best to reach customer*):

Email:

Project Type:    ☐ New Construction    ☐ Existing Landscape Renovation

Landscape Location Address:

Zip:

In-ground Irrigation Installed at Property?    ☐ Yes    ☐ No

Date(s) landscape project/install will take place:

Please describe the location of the new landscape on property:

Please explain why the project cannot take place between September – May:

Do you know how to set, change, and use your irrigation controller?    ☐ Yes    ☐ No

Please attach the following items:

- ☐ Landscape design plans
- ☐ List of landscape materials to be used
- ☐ List of irrigation system components including rain sensors, timers, and the number of zones
- ☐ Contact information for your irrigator and/or landscape company

I have read and understood the terms on Page 1 of this application. I understand that I will be notified by email whether or not I am granted a landscape variance. I will not engage in irrigation practices other than those permitted under year-round rules prior to receiving confirmation that I have been granted a variance.

## **Year-Round Watering Rules - Variance Application**

Signature:

Date:

**The Texas Water Company**

P.O. Box 1742 | Canyon Lake, TX 78133  
(830) 312-4600 | Fax (830) 964-2779