
WATER RULES VARIANCE

About the variance:

Those who install new landscapes while year-round rules are in place may apply for a variance to the two-day-per-week watering rules. A variance allows daily watering between 7:00 – 10:00 am OR 7:00 – 10:00 pm for up to two weeks.

Drought conditions in this region are cyclical and occur regularly. Because variances are only granted while not in drought conditions and under year-round water rules, The Texas Water Company encourages customers to pursue landscape projects before and after the summer months when drought conditions are less likely to occur.

Properties with in-ground irrigation systems must have a current backflow device inspection and customer service inspection on file.

For more information on these requirements, please visit the following page on our website: <https://www.txwaterco.com/customer-care/cross-connection-control-backflow-prevention>. Or contact us directly at [830-312-4600](tel:830-312-4600)

In addition, a variance will only be issued if the following conditions are met:

- No more than 2,500 square feet of the irrigated landscaped area is turf, and all turf used will be native or drought tolerant such as:
- Only drought-tolerant or native plants are installed
- Any automatic irrigation systems have rain sensors or drip irrigation with an automatic timer installed in all beds
- No water may run off the landscape to impervious surfaces (where water cannot be absorbed into the ground).

Your water bill may increase significantly depending on your current water usage. You are responsible for all the water you use under this variance. If the property requesting the variance is non-compliant with the above requirements, the variance will be revoked immediately

The Texas Water Company

P.O. Box 1742 | Canyon Lake, TX 78133 (830) 312-4600 | Fax (830) 964-2779

YEAR-ROUND WATERING RULES - VARIANCE APPLICATION

Please complete and return the following application to conservation@txwaterco.com.

Account Number (exactly as it appears on your bill): _____

Account Holder First Name: _____

Last, Name: _____

Company Name (if applicable): _____

Phone Number (best to reach customer): _____

Email: _____

Project Type: New Construction Existing Landscape Renovation:

Landscape Location Address _____ Zip: _____

In-ground Irrigation was Installed at the Property: Yes No

Date(s) landscape project/installation will take place: _____

Please describe the location of the new landscape on the property: _____



How do you set, change, and use your irrigation controller? Yes No

Please attach the following items:

- Landscape design plans
- List of landscape materials to be used
- List of irrigation system components, including rain sensors, timers, and the number of zones
- Contact information for your irrigator and/or landscape company

I have read and understood the terms on Page 1 of this application. I understand that I will be notified by email whether or not I am granted a landscape variance. I will only engage in irrigation practices permitted under the current watering rules before receiving confirmation that I have been granted a variance.

Signature: _____ Date: _____

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