

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for PWS 0460019

CLWSC CANYON LAKE SHORES

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During OCT 2024, we did not monitor or test for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

What should I do?

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

What is being done? [Describe corrective action, for example: We collected every required coliform sample in [month and year] and are no longer in violation.]

In order to return to compliance our system had to collect monthly distribution samples, take it to a lab to be analyzed and send the results to TCEQ and those samples were collected and we returned to compliance as of 12/12/2024.

For more information, please contact:

Water System Official: Jennifer Sanchez

Water System Phone Number: 830-717-9040 Date Distributed: 5/6/25

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by CLWSC CANYON LAKE SHORES.

State Water System ID# 0460019